

DIAGNOSTIC FORM FOR:

COOLING/OVERHEATING



Looking Out for You and Your Car

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www.BAAutoCare.com

Customer Name: _____

Date: _____ RO#: _____



Please check all applicable boxes and fully describe the condition that applies to your vehicle.

1. THIS IS THE PROBLEM

- Overheating
- Not warm enough
- Coolant leaking
- Steam from under the hood
- Coolant light goes on and off
- Coolant light on
- Check engine light is on
- Temperature gauge is:
 - Higher than normal
 - Normal
 - Lower than normal
- Other _____

2. IT OCCURS AS FOLLOWS

- The problem occurs:
- Always
 - Sometimes (once or twice a week)
 - Rarely (once or twice a month)
 - Just started
 - Has happened since the car was new
 - Highway speeds
 - Slow traffic
 - Pulling a trailer
 - Other _____

- Heating and AC settings
- AC was on
 - Heater was on
 - AC and Heater were off

- The outside temperature was:
- Cold
 - Warm
 - Hot
 - Humid or raining
 - Other, please describe _____

- How long has the problem occurred?
- Just started
 - One week
 - One month
 - Since the car was new

Additional Information